Siemens Gamesa - SG Training Web

SG-2271

SAP - Field Service Management

Purpose

Subcontractors need to know how to work with SAP Field Service Management tool for hour recordings.

Who should attend?

Contracted subcontractors

Objectives

1. To make time recordings regarding working hours.
2. To make material consumption.
3. To record feedback codes about turbine failures

Contents

FSM App is used by SGRE Service Technicians and subcontractors to carry out repair and maintenance (Examples of order types - Preventive, Corrective, Retrofit etc.) on the turbines.

The records from this app are transfered into SAP to be able to plan service activities and to track the working hours, therefore this is the primary reporting tool whcih is used on sites.

The FSM App is available on mobile devices on IOS and Android, for laptop/desktop on Windows 10.

Export control

AL-Number: N
ECCN: EAR99